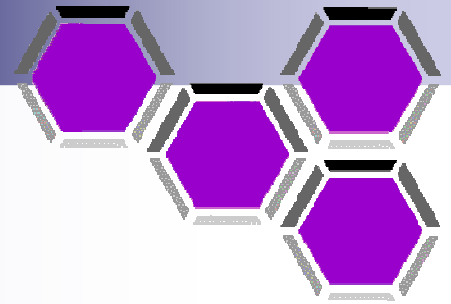


Introducing ILCM™



Why you should be thinking "ILCM"

Andrew Climo, Programme Manager of ILCM

Even tougher times for community and voluntary groups

"How would you feel if your local authority said that they were reducing the number of community and voluntary organisations that they would deal with? It may be because their funding is stretched, or maybe because they need to tighten up on their procurement or commissioning practices.

"Are you finding that grant sources are drying up? Are you having to jump through hoops to access even modest sums? Worried that projects won't be continuing beyond the end of the financial year and that staff contracts cannot be renewed?"

The Capability Question

"What if there was a way to stand out from other groups? What if there was a way to demonstrate to local authorities and funders that you are a well managed and competent organisation without all those hoops?"

The ILCM is the solution

"That's why you need the ILCM. It's designed from the ground up so that your organisation can gain recognition it deserves, and provides a pathway for developing your committee, volunteers and staff. By becoming ILCM accredited your organisation can stand out from the crowd and attract the attention of commissioning and funding bodies, local authorities and partners."

Quotes from ILCM Accredited organisations:

- ◆ "Well thought-out, impressively comprehensive and covers the diverse range of issues"
- ◆ "I liked the way we were able to look at how we were doing things"
- ◆ "It has focused our minds on what we're doing"
- ◆ "It has enabled us to go back to our Trustees with evidence"
- ◆ "We would definitely like to work to the next level of the Model"



The ILCM Community Interest Company

The Penwith Centre
Parade St
Penzance
Cornwall / Kernow
TR18 4BU

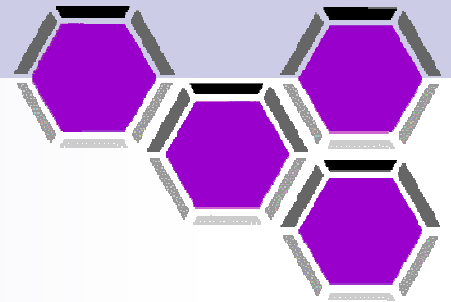
Phone: 01736-334679

E-mail: enquiries@ilcm.org.uk

ILCM: The way ahead for voluntary and community groups

The ILCM Community Interest Company

ILCM: The 'total' solution



Improving your capability without the growing pains

These days invitations to attend training courses seem to fill our inboxes. They often come from 'kite-mark' providers such as 'Investors in People', 'PQASSO' and 'Matrix'. They are all great at what they do but they do tend to be designed to build quality for only one particular purpose. Typically they require a big investment before you see the benefits. Such investment is not easy to justify in the current climate, with sources of income falling.

That is why we have developed the Inter-Link Capability Model (ILCM). It grows with you, in which ever direction your organisation wishes to take. With the ILCM approach you know that the whole of your group or organisation will benefit – however big or small you may be. ILCM will provide a road map to gaining accreditations, without all the headaches.

The ILCM Toolkit 'at a glance'

The ILCM Toolkit

The products / services that comprise the Model address the needs of all types of community and voluntary organisation and urban and rural communities.

The ILCM develops organisational mass, and builds effectiveness and sustainability through a balanced programme of capability and capacity building.

	ILCM	PQASSO	MATRIX
Governance and Quality Management	Yes	Yes	Partial
Business Management	Yes	Limited	Limited
Service Delivery	Yes	No	Partial
Community Engagement	Yes	No	No
Partnership Working	Yes	Very limited	Very limited
Road Map to other standards	Yes	No	No
Support for Smaller Voluntary and Community Groups	Yes	Limited	No
Extensive Toolkit Support	Yes	No	No

Product Enquiry

I would like to know more about the Inter-Link Capability Model and what it can do for me. Please complete the following so that we can send you relevant product information:

About my organisation or group. We are:

- A community / voluntary group
- A statutory organisation
- A network of community / voluntary organisations
- Other....(please describe)

We are interested in:

- More about the benefits of being accredited
- How to become accredited
- A list of improvement toolkits for community and voluntary groups
- Other....(please describe)

Comments / Queries:

Name

Address

Phone

E-Mail Address



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